How can I open the M Account?

You can open an account in one of our Virgin Money stores if you’re age 16 or over.

Please bring some identification documents to your appointment.

We need you to bring:

- Your Biometric Residence Permit (issued to you by the UK Government). If you don’t have a Biometric Residence Permit (BRP) for the UK, but can show that you have the right immigration status, we may be able to accept that. If you don’t have a BRP, bring what you do have (for example, your UKR International Passport and the documentation the UK Government has issued to you) and we will help if we can.

- Evidence of the UK address that you are living at (we need this so we can send things to you). If you don’t have a letter from the UK Government or a utility bill with the address on it, bring your UK host sponsor with you. Your sponsor should bring identification such as a passport or driver’s licence, and proof of their address. Once you have completed the application and provided the documents we need, we’ll carry out some checks before we open the account for you.