

The Tariff for your Virgin Money Current Account and Virgin Money Instant Savings



Virgin Money Current Account

Interest we pay you		
	Interest rates	
	Gross* (% per year)	AER †(%)
Balances up to and including £1,000	2.00	2.02
Balances over £1,000	0.00	0.00

We work out how much interest to pay you at the end of each day. This is based on the money in your account. If your balance is £1,000 or less, we'll pay interest on the whole balance. If it's higher, we'll pay interest on the first £1,000 of your balance. We'll add any interest to your account on the last working day of the month.

Interest and fees you pay us		
	Debit Interest Rates	
Arranged Overdraft	As personally advised	We work out how much interest to charge you each day. The more you borrow, the more interest we will charge.
Unarranged Overdraft	As personally advised	
Refusing A Payment Due To Lack Of Funds fee	£4 for each payment	We'll charge this fee if there isn't enough money in your account or Arranged Overdraft to make the payment. We won't charge the fee if the payment is £4 or less.
Monthly cap on Unarranged Overdraft charges (also known as Monthly Maximum Charge)	£40 per calendar month	<p>The Monthly Maximum Charge (MMC) is a monthly cap on Unarranged Overdraft interest and Refusing A Payment Due To Lack Of Funds fees. The MMC is the most you'd pay each month in such interest and fees combined.</p> <ol style="list-style-type: none"> Each current account will set a monthly maximum charge for: <ol style="list-style-type: none"> going overdrawn when you do not have an Arranged Overdraft; or going over your Arranged Overdraft limit (if you have one). This cap covers any: <ol style="list-style-type: none"> interest for going over your Arranged Overdraft limit; and fees for each time we Refuse A Payment Due To Lack Of Funds. <p>This means that most we can charge you for all these things is £40 in a calendar month.</p>

Interest and fees you pay us

Telling you when you need to pay interest and fees	At least 14 days' notice	At the end of each month, we'll let you know how much interest and fees you need to pay. We'll always give you at least 14 days' notice before we take interest and fees from your account.
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Virgin Money Instant Savings

Interest we pay you

	Interest rates		We work out how much interest to pay you at the end of each day. This is based on the money in your account. We'll add any interest on the last working day in March, June, September and December.
	Gross* (% per year)	AER *(%)	
On all balances	0.50	0.50	

Other things you may be charged for

Bankers draft (up to & including £100,000)	£30 for each draft
Cancelling a cheque	£10 for each cheque
Duplicate statement (If you ask for an extra copy of a paper statement)	£5 for each additional statement

Receiving money from outside the UK

Transaction Type	Location	Currency	Fee
SEPA			No Charge
SWIFT	* Within the EEA	All Currencies including Sterling up to £100 (or equivalent)	No Charge
		Currency is Euro, Swedish Krona or Romanian Leu over £100 (or equivalent)	No Charge
SWIFT	Outside the EEA	All remaining currencies including Sterling over £100 (or equivalent)	£7.00
		All currencies up to £100 (or equivalent)	No Charge
SWIFT	Outside the EEA	All currencies over £100 (or equivalent)	£7.00
			No Charge

* List of countries within the EEA

Austria, Belgium, Bulgaria, Croatia, Republic of Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the UK

Using your debit card

Type of paying using your card	What we charge
Cash withdrawal in foreign currency outside the UK	No charge
Cash withdrawal in pounds outside the UK	We no longer charge a fee
Debit card payment in a foreign currency	No charge
Debit card payment to a company based outside the UK	We no longer charge a fee

Continued overleaf...

Using your debit card

Your daily limit

Card type	Cash	Debit card payments in a foreign currency
Online contactless debit card	£350	£5,000
Online non-contactless debit card	£350	£5,000
Contactless debit card	£500	£10,000

The cash withdrawal limits in the table above apply whether you're in the UK or abroad. You might be able to take out more cash in one of our Stores. If you aren't sure which type of card you have, or have any questions about your limits, let us know. We can set other limits or change any limits on your account. You can always ask us what they are.

If you don't pay back money you've borrowed from us

	What else can we charge you for?	How much will it cost?
Example fees	If we have to take action to get money back from you, we might charge you a fee to cover the costs. This may include the cost of arrears letters, legal support or help from other third parties.	We'll let you know about the charges before we tell our solicitors or third parties to go ahead.

Cut off times for sending money

Payment type	Store [^]	Internet banking	Mobile banking	Telephone banking
Internal transfer This includes moving money between your Virgin Money Current Account and your Virgin Money Instant Savings, as well as moving money to some other accounts that you hold with us. Ask for more details.	16:00	23:59	23:59	23:59
Faster Payments Your money will usually arrive the same day, and if not by the end of the next working day.	You can't do this in a Store	23:59	23:59	23:59
Payment set for a future date	You can't do this in a Store	23:59 on previous working day	23:59 on previous working day	23:59 on previous working day
CHAPS Your money is guaranteed to arrive the same day if you send it before the cut-off on a working day.	16:00	You can't do this online	You can't do this in the app	You can't do this through telephone banking
Sending money outside the UK	11:00	You can't do this online	You can't do this in the app	You can't do this through telephone banking

[^] Not all services are available in every Store. The cut-off time will also depend what time the Store shuts that day.

Important information

If you ever need another copy of this Tariff or your Terms or you want more info about our accounts, just let us know. You can call us on **0800 121 7365** (from overseas it's **+44 141 221 7300** – standard international rates apply) or go to our website www.virginmoney.com

We've only included the most common charges for the Virgin Money Current Account and Virgin Money Instant Savings in this Tariff. We'll tell you about any others before we charge them.

Interest rates

We can change your interest rates. Your Terms give you more details about when we can do this and how we'll let you know. If it's the kind of change that we need to publish in a newspaper, we'll usually use The Daily Mail, The Daily Record and The Yorkshire Post.

You can always find your current interest rates:

- On our website at www.virginmoney.com
- By popping into our Stores.
- By phoning us on **0800 121 7365**.

These are the types of interest rates we use:

- * **Gross rate** This is the rate of interest we pay you. We don't take any tax away from the interest we pay you (which would be called the 'net rate'). If the interest you earn is more than the Personal Savings Allowance, you'll have to pay tax directly to HM Revenue and Customs. It'll depend on your circumstances and it might change in the future. For more info, please visit www.gov.uk
- † **AER** The AER (or Annual Equivalent Rate) is the equivalent rate of interest that you would earn if we paid interest once a year.
- # **EAR** The EAR (or Effective Annual Rate) is used to show the cost of borrowing on current accounts. The EAR takes into account the rate of interest that we charge, the frequency we charge it and the effect of charging interest on your interest (also known as 'compound interest'). It doesn't include overdraft fees. It's also variable – so it can change..

Your personal information

All of the up-to-date information about how your personal data will be gathered, created, shared and looked after can be found in the Privacy Notice at www.virginmoney.com/privacy

Important information about compensation arrangements

You can find details on the protection of eligible deposits and deposits excluded from the scheme on the FSCS website at www.FSCS.org.uk

This Tariff applies from 1 July 2020. We can change the information in it (including your interest rates) in line with your Terms.

This document is available in large print, Braille and audio. Please speak to a member of staff for details.

