



Virgin Money Investments and  
Pensions  
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Hello

## A new home for your investments and pensions

We are getting in touch to let you know that our investments and pensions business is being sold to Octopus Money – subject to approval from our regulator, the Financial Conduct Authority (FCA).

### Why's this happening?

Since Virgin Money was purchased by Nationwide Building Society in October last year, we've been focusing on growing and improving our core banking services.

To make sure you continue to get the right support – and see even more improvements over time – we've chosen Octopus Money as the new home for your investments. We selected them because they share our values and are committed to delivering first class service, great value and expert personal support.

### What does it mean for me?

For now, nothing changes. You don't need to do anything. Your products, services, investments and your FSCS protection (up to £85,000) all remain the same.

If the sale is approved by the FCA, you'll see the Octopus Money name and logo online, in the app and on future communications.

This will only affect our Stocks and Shares ISAs, Investment Accounts and Pensions. All other Virgin Money products, such as cash ISAs, current accounts, credit cards and mortgages will continue as normal.

### What happens next?

We expect the sale of the business to complete early in 2026. We'll be in touch with updates as and when we know more.

You'll find more info and FAQs at [virginmoney.com/invest/newhome](https://virginmoney.com/invest/newhome). We'll keep this page updated as things progress.

### Who is Octopus Money?

- Octopus Money is part of the Octopus Group – a UK business that's been helping people invest for over 25 years and manages billions on behalf of investors. You may also know Octopus Group as the business that helped launch Octopus Energy.
- They're rated *Excellent* on Trustpilot and are the only direct-to-customer investment platform in the UK that's also a certified B Corp – meaning they're committed to doing the right thing for people, the planet, and the communities they serve.

Thank you for being a valued customer. We're confident this move will be a positive one for you and your financial future. In the meantime, we remain fully committed to supporting you – just as we always have.

### The team at Virgin Money